

User Acceptance Testing

Where do I start? What do I do? When do I stop?

Course Objectives

The course objective is to provide answers to the following questions:

1. What is UAT?
2. Why should I do UAT?
3. Why is there so much pressure?
4. Where do I start?
5. Can I use the software to do my job?
6. Does it help me do my job?
7. What is a test?
8. What must I test?
9. How do I test?
10. What do I do if there is a problem?
11. How do I understand the 'techies'?
12. What do I test when there's not much time?
13. How do I get better at UAT?

Who Will Benefit

- People from business that will be seconded to test software before it goes live
- New/candidate testers

Skills Gained

- How to plan ad-hoc testing
- Deciding what to test
- How to run tests
- What to log when testing
- Deciding when to stop testing
- Reporting what was done
- How to log a problem
- Knowing what questions to ask when asked to do UAT

Course Content

The context in which UAT is done influences the test approach. However, this course covers some of the common elements of UAT that will give the learner a distinct advantage.

Planning

- Estimating
- Progress Tracking

Exploratory

- Test Charter
- Time Boxing
- Do and Learn Cycle
- Usability Testing

Defect Logging

- When to Log
- What to Log

The Assessment

Although there is no exam, there is an ongoing assessed practical and the learner is given constant feedback. The candidate will receive a certificate on passing this assessment. The pass mark is 50%.

Course Details

Prerequisites

ICDL-level* computer skills in a Windows™ environment, a word processor and a spreadsheet. No qualifications are required.

Course presentation and duration

The course is presented by an experienced, qualified software testing practitioner. The course duration is two days. It runs from 8:30 to 16:00. This includes lunch and two tea breaks daily.

Training style

The course is conducted in a friendly classroom style. Learners use practical tasks to layer theoretical concepts.

Training Venues

Test and Data Services presents courses at several well-established training facilities in Midrand (near Johannesburg and Pretoria), Cape Town and Durban. Training can be arranged at the client's premises subject to adequate facilities and candidate numbers. Training courses can also be provided internationally.

*<http://www.icdl.org.za>

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